

# Byte Sized Tech LLC

## Our Values

- **Total honesty and transparency**
  - Your questions will be answered truthfully, and there will be no “slimy salesman” tactics. We encourage you to ask any and all questions, and even to check our answers!
  - You’re always welcome to watch us work, and you’re always welcome to ask questions while doing so - though depending on the job, we may provide pen and paper for you to write questions down to ask after work is complete.
- **High-quality workmanship**
  - Anything less than our best work is unacceptable.
  - You hired a professional - you’ll receive professional results.
- **Outstanding communication**
  - We strive to make every invoice clear and concise, and encourage you to ask any questions you may have.
  - Every effort is made to keep you updated on the progress of your project with us. You can always reach out to us for an immediate update if you don’t hear from us.
- **Pride in our work**
  - We’re proud of everything we produce, whether that’s a repaired smartphone or a commercial-class computer network.
  - As we see it, what’s the point if you aren’t proud of your work?

## Edit Log

9/4/20 - Revised for clarity.

2/13/21 - Revised for clarity and conciseness. Separated "Pride in our work" from "High-quality workmanship"